

## Ajay Srivastava

Certified Lead Auditor Trainer

### Career Objective:

I possess good communication skills, leadership qualities and offer outstanding talent in planning, time management, decision making & team spirit.

### Synopsis:

#### 1) Quality Control & Assurance, Engineering (New Product Development), QMS, SQA & SQD, Lead Auditor & Trainer professional with 16 years of Experience

- Working as a Freelance QMS Lead Auditor, Quality technical Auditor - (Mar'2020 ~ Till Now)
- Working as a Freelance QMS Trainer, Quality Trainer - (Mar'2020 ~ Till Now)
- Manager (QA Head) in QA, QC, QMS, SQA & SQA division in M/S Nisshinbo Mechatronics India Pvt.Ltd, Manesar Gurgaon - (Mar'2017 ~ Feb'22)
- Manager (QA Head) in QA, QC, QMS, SQA & SQA division in M/S Mitsui Kinzoku Components India Pvt.Ltd, Bawal Gurgaon - (Feb'13 ~Feb'2017)
- Asst. Manager in QC & QMS division in M/S DELPHI (Delphi Connection Systems) - (Sept'2008 ~ Feb'2013)
- Asst. Manager in Engineering division in M/S DELPHI (Delphi Connection Systems) - (Sept'2008~Feb'2013)
- Sr. Engineer in In Process Quality in M/S TATA Auto Plastics Systems Ltd. (TAPS) - (Jan'2005~ Aug'2008)

#### 2) Profile Summary:

Bachelor in Science and Post Graduate Diploma in Plastics Processing & Testing Engineering & MBA with having 17 Years of experience in Quality Assurance Department. I have vast knowledge about IATF 16949:2016, ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018, ISO 19011, ISO 22000, ISO 17025, AS 9100D, APQP, PPAP, FMEA, SPC, MSA, COPQ, 7QC Tools, TQM, PDCA, 8D, QC Circle, VDA 6.3, Calibration and Testing with having hands on experience in documenting and implementing required documents (Policy, Scope, Manuals, Procedures and Formats), Incoming Quality Control, Supplier Audit, Supplier Up-gradation, Supplier Performance Monitoring, Internal System Audit, Process & Product Audit, Handling Customer Audit, Certification Audit, Change Management (4M Change, ECN and Initial Control) from various industries such as

- Injection Molding Plant
- Catalyst Process
- Wire harness Plant
- Coating Pant
- Sheet Metal
- Welding Process

#### 3) China (Shanghai) Visit:

- Visit China (Shanghai) for approval the Injection Moulding Tools & Training regarding the Quality Dept (i.e Quality Systems, in process Quality, Incoming & Outgoing Quality, Customer Interaction, PPAP Documentation, Assy. Quality, Lab Interaction etc.) for establish the new plant in India.

#### 4) Japan Visit:

- Visit Japan to attend the Global Improvement conference for Quality, Kaizen & other new development project which was going to start in India.
- Visit Japan to attend the Global Kaizen Activity in Quality, kaizen & another new projects which was going to start in India.



## Career Highlights:

1) Freelancer Quality Lead Auditor & Trainer From Mar'20 to Till Now.

Gurgaon (Haryana)

**Designation:** Currently working as Freelance QMS Lead Auditor, Quality Auditor & Trainer

**Profile:** I am a lead Auditor of **Integrated Management System (ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018), ISO 17025:2017, ISO 13485:2016 (Medical Devise Standards), Internal Auditor of IATF 16949:2016 & Aero Space 9100D Standard, ISO/FSMS 22000:2018** and Providing the training on Different Standards & Quality Tools & empanelment with different auditing organization and certification bodies (Otabu, DQS,QA Assessor, SIS, LMS, SGS, Quality Austria, MQA International, DGCS India, Intercert, RINA etc), for the Process audit, Product audit, Certification audit, System audit as per check list and standard requirements

### Responsibilities:

- Working as Lead Auditor of IMS (ISO 9001, 14001 & 45001), ISO 13485 (Medical Devise Standards) & ISO 17025
- Working as Internal Auditor of IATF 16949:2016, AS9100 & ISO 22000:2018
- Perform the Process Audit as per five core tools i.e. APQP, PFMEA, PPAP, SPC, MSA
- Working as a professional Trainer related to Standards & Quality Tools
- Manage a team of internal quality auditors
- Evaluate production processes for compliance with quality, environment & H&S requirements
- Assist in development of audit plans, audit schedules
- Participate in quality audits and lead a team of quality auditors, when needed
- Identify processes, situations, etc., where organization meeting requirements, as well as identify opportunities for improvement
- Assist audit team in developing audit reports, as needed
- Assist with follow-up audits, Process as required
- Ensuring that internal audits comply with applicable standards, regulations, and guidance (e.g., ISO 19011, ISO 17021, MD1, MD2, MD4, MD5, MD11, MD21 & MD22)
- Providing the Awareness & Internal Auditor Training of Different Standards i.e. ISO 9001, ISO14001, ISO45001, IATF 16949, AS 9001D, ISO 13485, ISO 22000 etc.
- Providing the Training of different Quality Tools i.e. Process & Products Audits, Five Core Tools, 7QC Tools etc.
- Conforming & implementing required documents (Policy, Manual, Procedures, and Formats)

2) M/S Nisshinbo Mechatronics INDIA PVT. LTD. From Mar'17 to Feb'22.

Manesar, Gurgaon (Haryana)

**Company Profile:** M/S Nisshinbo Mechatronics India Pvt. Ltd. is Japanese MNC with Semi-Automatic and automation Injection Molding & Welding plant for AC Unit in Automotive and Non-Automotive part for Cross flow fan, Automotive Parts and ISO 9001:2015 as well as IATF 16949:2016 and ISO 14001:2015 Certified Company, working for most of the Automobiles OEMS in India as well as out of India for Import and Export as a tier one & two supplier (Approved by OEMS), having one plants in India and also in worldwide, with 100 Corers Business from Manesar Plant, manufacturing the Plastics Molded cross flow fans parts for the Automotive & Non-Automotive.

**Designation: Manager (Head-QA) – Quality Assurance, Quality Management Systems, SQA & SQD**



## Responsibilities:

- Working as Plant Management Representative and QMS Coordinator.
- Designing, Documenting and Implementing required documents (Policy, Manual, Procedures, and Formats)
- Conducting Internal Audit and Management Review Meetings with higher management as per frequency defined.
- Monitoring and maintenance of Customer Specific Requirements (CSR).
- Review of PDCA, QC Circles, Kaizen and Implementation of Suggestions on shop floor.
- Handling of IATF 16949:2016, ISO14001:2015 & ISO 9001:2015 Certification Audit.
- Handling Customer and Homologation Audits
- Execution of Layer Process Audit by different level as per plan.
- Coordinating APQP and PPAP activities.
- Monitoring of Change Management on Shop floor (4M Change, ECN and Initial Control)
- Customer complaint analysis and monitoring of Action taken.
- Calibration and Third Party Testing
- Coordinate and drive PDCA and Quality circle within organization.
- Supplier Audit and Supplier up gradation as per requirement of Supplier Manual.
- Review of Work Instruction (WI), Standard Operating Procedures (SOPs), PFMEA & Control Plan with CFT.
- Shop floor training for System and Customer requirements

3) M/S MITSUI KINZOKU COMPONENTS INDIA PVT. LTD. From Feb'13 to Feb'17.  
Bawal, Gurgaon (Haryana)

**Company Profile:** M/S Mitsui Kinzoku Components India Pvt. Ltd. is Japanese MNC with **Semi-Automatic Coating Plant** for **Catalyst Converter, as well as sheet metal & Plastics Molded parts** and IATF 16949:2016 Certified Company, working for most of the Automobiles OEMs in India as well as out of India for Import and Export as a tier one & two supplier (Approved by OEMs), having two plants in India and worldwide branches in other countries, with 800 Corers Business from Bawal Plant, manufacturing the **Catalyst Converter as well as sheet metal & Plastics Molded parts** for the Automobile (2W & 4W).

**Designation: Manager (Head-QA) – Quality Assurance, Quality Management System, SQA & SQD**

## Responsibilities:

- Expertise in QMS, managing cross functional activities encompassing Quality Assurance & Quality Compliance of the bought-out items including with incoming, process and outgoing quality control.
- Planning and conducting all IATF 16949:2016, ISO 14001, OHSAS 18001 related functions and activities such as internal audits throughout the organization as per related to QMS, EMS & Management Reviews etc.
- Maintain the standard to achieve the quality of product for satisfy the customer as per VDA 6.3.
- Co-ordinate MRM s and circulate minutes of MRM s (Management Review Meetings).
- Making & executing internal audit schedule till closing of NC's and maintaining relevant documents.
- Participates in third-party accreditation audits (as required).
- Plan, schedule & co-ordinate internal audits & external audits.
- Prepare the Corrective Action Plan on observations given by external agency, throughout the organization and ensure action as per plan, in order to close the gaps.
- Defining criteria for and monitoring suppliers; evaluating and rating vendor qualifications.
- Conducting on-site vendor audits. Documenting and following up on audit or performance problems.
- Lead the team for preparation of APQP, FMEA, PPAP, SPC & MSA documentation
- Review of Gage R & R study & SPC study
- Handling Customer Complaint & follow up action.



- Making, implementing, measuring its effectiveness and update (as required) quality standards for incoming, process and finish products
- Proficiency in coordinating with the vendors, enhancing their process operations; thereby achieving the required quality level in the supplies.
- Handle customer complaints and taken CAPA.
- Conduct various audits like- manufacturing process audit, layout & product audit, MSA & SPC.
- Customer interface for new product development and its documentation.

5) M/S DELPHI (DELPHI CONNECTION SYSTEMS) From Sept'08 to Feb'13.  
Dharuhera Gurgaon (Haryana)

**Company Profile:** M/S DELPHI (Delphi Connection Systems) is fully Automatic Injection Molding & Wireharness, PCB Assy Plant and ISO : TS 16949 Certified Company, working for All Automobiles OEMS in India as well as out of India for Import and Export as a tier one supplier, having 5 branches in India and other branches in out of India with 120 Corers Business from Dharuhera Plant, manufacturing the Wire Harness, PCB Assy, and automotive chassis parts and newly established Injection Molding Plant for the Connector Systems for the Automobile.

**Designation:** A) **Asst. Manager – Quality Control & Quality Management System**

**Responsibilities:**

- Prepare / revise documents & formats as per TS-16949 & ISO-14001 norms
- Develop documentation for product quality / standards as per TS specifications
- Lead the team for preparation of APQP, FMEA, PPAP, SPC & MSA documentation
- Help develop plant layout / process control systems
- Be interface with customers and Third-party audits
- Distribute the documents to all concerned departments
- Plan, schedule & co-ordinate internal audits & external audits
- Reviewing approving and maintaining effectiveness of the procedures
- Evaluation of cost of poor quality per month Conducting Process Audit of different lines of production on a daily basis.
- Conducting Product Audit, Process Audit & Dispatch Audit of various parts
- Raising QPCR to vendors and in-house at the time of defect occurrence.
- Providing valuable inputs to enhance quality of the parts being manufactured, in pre and post production phase.
- Assures that the Project Specific Inspection Test Plans are issued and maintained to current status in the project files.

**Designations:** - B) **Asst. Manager – PRODUCTION ENGINEERING (new development)**

**Responsibilities:**

- Raising RFQ to suppliers for procurement of raw material, dies, B.O.P. parts, etc.
- Inspection of parts produced during trials and alteration of process parameters if required.
- Preparation and review of new product development schedule and following-up with all activities.
- Review of parts, dies, jigs and fixtures design
- Conduct the Dies trials in house as well as in supplier end.
- Preparing and reviewing process flow charts and control plans.
- Executing APQP for new product development.
- Understanding and fulfilling customer's PPAP requirements.



- 6) M/S TATA AUTO PLASTICS SYSTEMS LTD.(TAPES) From Jan'05 to Aug'08  
Hinjewadi, Pune (Maharashtra)

**Company Profile:** An Injection Molding Shop & An ISO 9000, QS-9000 & TS-16949 company and is part of automotive component leader "TELCO GROUP", company has the global presence with export based us, unit is working for TATA MOTORS LTD.(TELCO)

**Designations:** - A) **Sr. Engineer – Quality In process**

**Products:** All the Plastics Injection Molding Products for the Interior Assy. Of Vehicles Like Dash Board, Front & Rear Bumper, Air Bags, Sun Visor, Dash Board Child Parts for Assy., Gear Shifter Block, Bell Crack, L&R Doors, Engine Cover, Hand Break, Gear Shifter Assy. & other plastics parts.

**Responsibilities:**

- Ensuring processes needed for the running components
- Approving and ensuring effectiveness of procedures on document control quality, environmental & safety management system auditing and records control
- Defects Identification & Testing for Functional Aspects
- Responsible for internal audits on integrated management systems
- Application of statistical tools and techniques like 7-QC tools,5S
- Reviewing approving and maintaining effectiveness of the procedures for the above
- Understand & Fulfill Customer PPAP Requirements.

## Achievements:

- 1) CHINA (SHANGHAI) TRAINING & VISIT:  
Special technical training & visit in DELPHI CO. Shanghai (China), regarding:
- Special Training for the New Plant setup for Injection Molding , Wireharness & PCB Assy. Shop.
  - Target Control-Improvement of Quality, Cost, Delivery, Safety
  - Cost Control & TWI (Training within Industry)
  - DPS (Delphi Production System) & DPM (Delphi Productive Maintenance)
  - New Product Development & Control of Initial Flow Control
  - Different types of Poka-Yoke & Layout Machine- Operation
  - Part Inspection & Supplier Quality Control (SQC)

- 2) Japan Visit for Trainings & Projects Purpose:

**Achievements:**

- Handling the XRF Machine, BET Machine, AAS7000 Machine, Particle Size Analyser for testing the Catalyst Converter results.
  - Track record of successfully completing for 1 Projects in DELPHI Connection Systems
  - Responsible for the successful launch of XYLO (M&M) Engine Cover (process design & line setup)
- ✓ Successfully installed:
- 100T-800Ton Injection Molding M/C in Molding shop (10 M/C's)
  - Testing Lab for Product Testing with New Machines (5 Testing M/C'S)
- ✓ Played a lead role in introduction of new models.
- Planning for sourcing of new dies
  - Die trials & commissioning



## Professional & Computer Training:

- Training related to QSB (Quality System Basic) from General Motor India Ltd. Pune.
- Qualified Lead Auditor of Integrated Management System (ISO 9001, ISO 14001, ISO 45001) & ISO 13485 (MDMS)
- Qualified Internal Auditor of IATF 16949:2016, AS9100D, ISO 22000 FSMS
- Knowledge of ISO 19011:2018 (Auditing Management System)
- Qualified Internal Auditor of AS 9001:2015 (Aero Space Management System)
- PDCA and QC Circle
- Manufacturing Process & Product Audit
- 5 Core Tools (APQP, PFMEA, PPAP, SPC, MSA)
- 7QC Tools
- Policy Deployment
- Microsoft Office (Excel, word & PowerPoint), ERP and SAP

## Academic Qualification:

Indian Institute of Modern Management (IIMM), Pune  
Master of Business Administration (MBA), Production & Operation Management - (2008)

Central Institute of Plastics Engineering & Technology (CIPET), Mysore  
Post Graduate, Polymer/Plastics Engineering - (2005)

C.S.J.M UNIVERSITY, Kanpur  
B.Sc (Maths with Chemistry) - (2002)

1999 U.P.BOARD from Kanpur  
12th (PCM) – (1999)  
10th U.P. BOARD from Kanpur - (1997)

